

NOVEMBER 2023

# SANDIS Newsletter

PEOPLE WHO LISTEN. SOLUTIONS THAT WORK.



## What's new in SANDIS 8.2?

Introducing the latest SANDIS release, packed with exciting features and enhancements.

### Avatars

Exciting new avatars have been added into SANDIS.

## SANDIS Holiday Schedule

Learn about SANDIS support availability during holidays.

## Milestone Moments

Celebrating one year of SANDIS Knowledge and Tutorials



# Meet The Team

**Seth Mader**

Chief Information Officer

**Nancy Lorch**

Manager, Software Development

**Adriana Rivas**

Manager, Application Support

**Arturo Enriquez**

Application Analyst

**Maura Mendez**

Application Analyst

**Melissa Dimdiman**

Application Analyst

**Nikko Almasco**

Application Analyst

**Sheryl Testado**

Billing Integrity Specialist



# What's New In SANDIS 8.2?

## [WATCH VIDEO](#)



### Caseload Ratios Update

New "Complex Needs" and "Low/No POS (ESC)" metrics are added (view only). The "Low/No POS (ESC)" flag updates automatically when a client enrolls or unenrolls in Enhanced Service Coordination. For the "Complex Needs" flag, RCs must inform SANDIS of staff requiring update access.



### Language Diversity Project

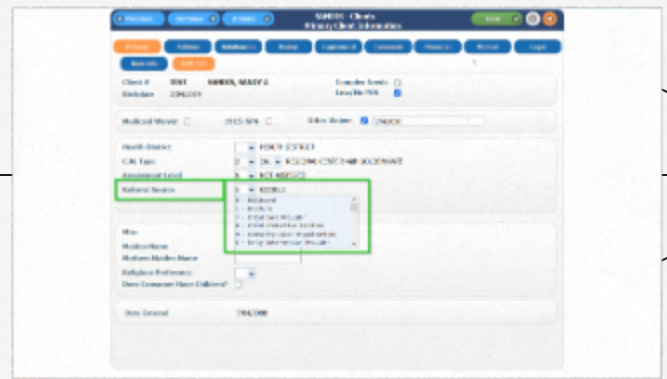
COMING SOON! A new language code, "99-Not Available," was created at DDS' request. It can't be used for clients. If used for a parent, it triggers a new line where staff must enter a comment. Additionally, ARCA and DDS are removing the "Care Taker Language" field from the Primary tab.

## What's New In SANDIS 8.2? cont.



### Open PDF in Browser

Additional reports can now be displayed in the browser as PDFs: Change in Residence, Check Requests, Client Profile, Inquiry Progress Notes, Resource Notes, SIRs, Title 19 Notes and so much more.



### Referral Remark

COMING SOON! New Referral Source codes are available in the Additional Info page, including options like social media, RC Website, etc. A new code "X-Other" requires comment in the new remark line, but comments can also be added for other codes.



### Resource Development Interactive Summary

Resource Development Managers will now have the capability to view a summary of Resource Notes created by staff, similar to the T19 Interactive Management Report.



### Work With Intake Coordination

This new Work With program merges Inquiries and Intake/Early Start and introduces a method for monitoring closed intake cases to determine if they should be reopened.

## What's New In SANDIS 8.2? cont.

The screenshot shows a software window titled "Notes" with a dark blue header containing "Previous", "Save", and "Save/Continue" buttons. The main content area is a form with the following fields: "Client #" with the value "TEST SANDY SANDS"; "Contact Date" with a date picker set to "11/02/2023"; "Units" with a numeric input set to "1"; "Contact Type" with a dropdown menu showing "DOCUMENTATION"; and "Template" with a dropdown menu showing "ANNUAL PROGRESS REPORT". To the right of these fields are "Reviewed by" and "Recorded by" fields, each with a user selection icon and the name "SANDIS, SANDY". A "Spell Check" button is located to the right of the "Template" field. At the bottom of the window, there are font size options: "Small F...", "Medium F...", and "Large F...". A "Save" button and another "Spell Check" button are at the bottom right.

# Notes Program Enhancements

1

Chart tracking is now accessible for Inquiry Progress Notes. When "Create Consumer" is selected, these notes will automatically transition into Client Chart Tracking Notes.

2

Regional Centers can configure the Note Programs to restrict staff from altering the "Recorded By" name.

3

The "Copy" note function now removes the author name and review status.

4

Quick text and templates can now be used for Inquiry Progress Notes.





# Avatars

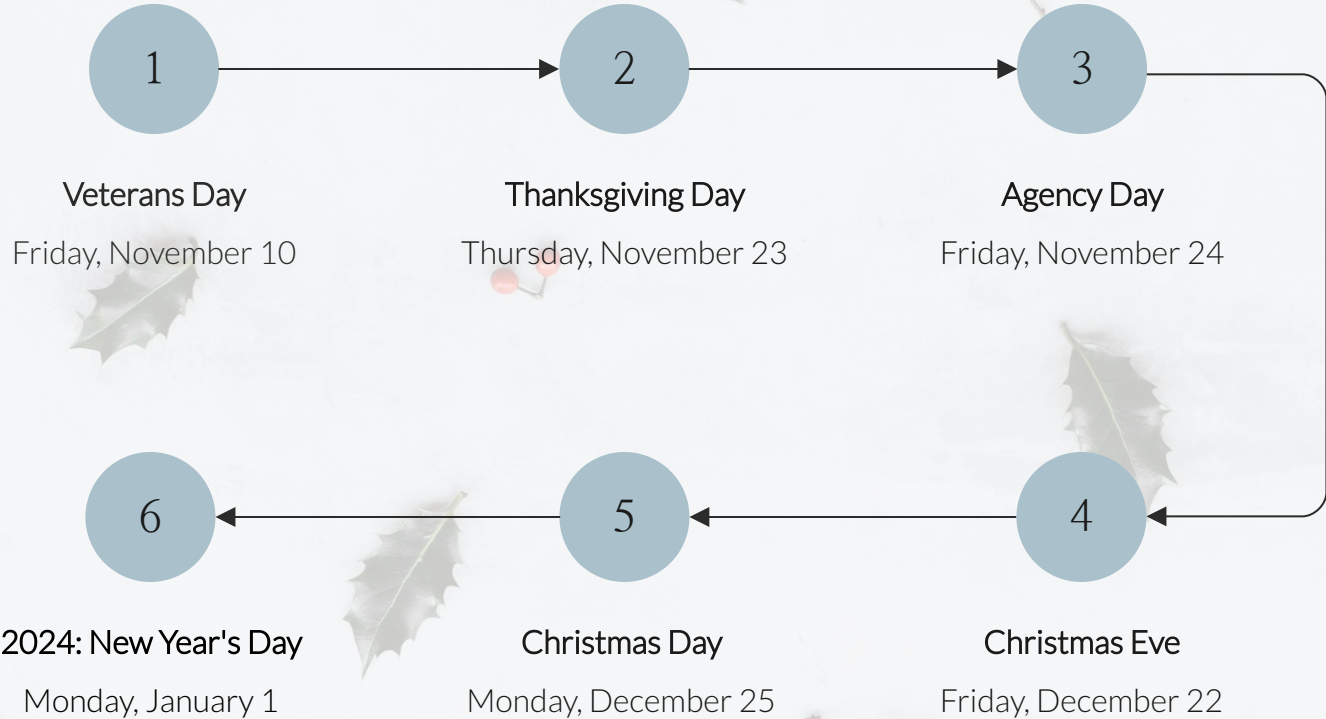


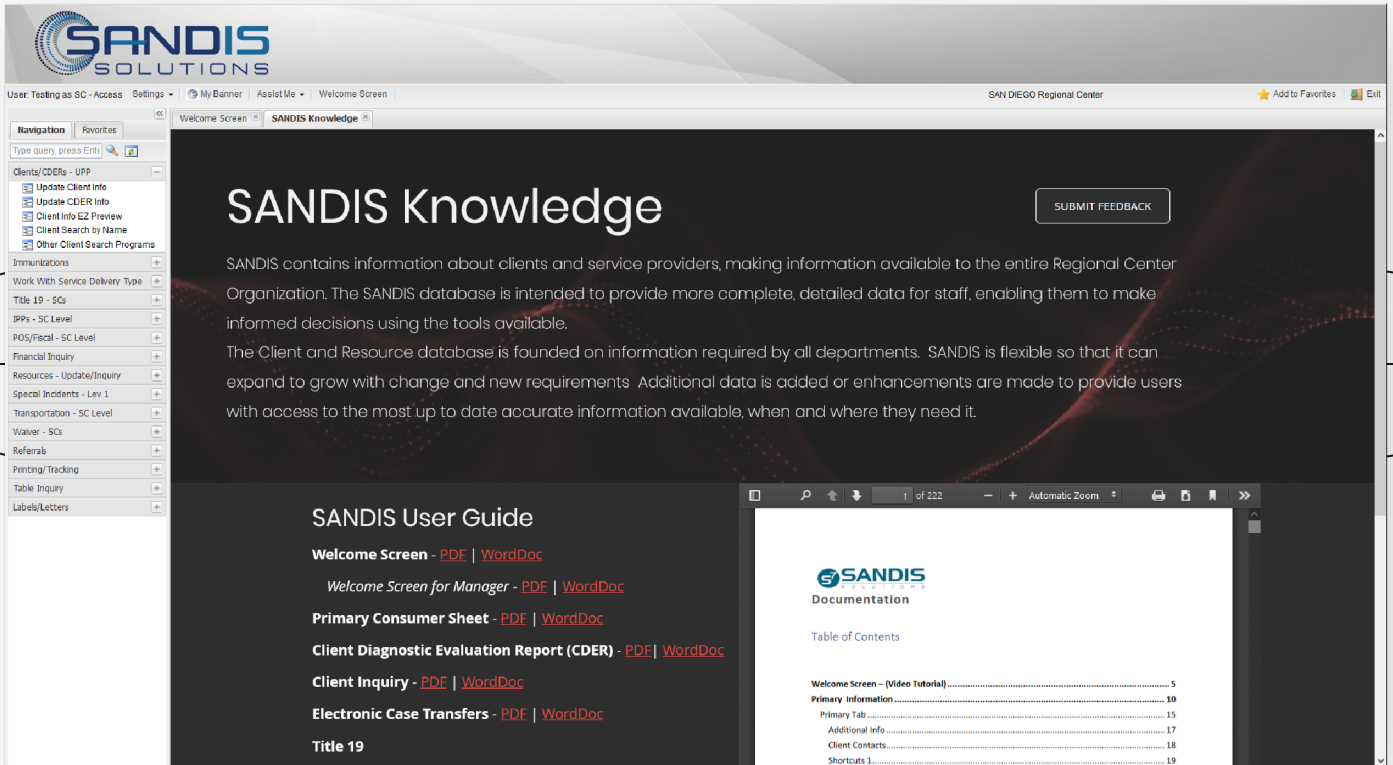
Exciting new avatars have been added into SANDIS, providing you with even more options to choose from. Select an avatar to reflect your unique personality and style.



# SANDIS Holiday Schedule

SANDIS Support will be closed on the following holidays. If you have urgent matters that require immediate attention, please contact [HELPDESK@sdr.org](mailto:HELPDESK@sdr.org), and a staff member will be ready to assist you. Normal SANDIS Support operations will resume on the next business day following each holiday. We wish you a safe and joyful holiday season!





# Milestone Moments Celebrating One Year of SANDIS Knowledge and Tutorials

It's a time for celebration! We are thrilled to mark the one-year anniversary of SANDIS Knowledge and Tutorials, and what a remarkable journey it has been. Our dedication to delivering high-quality, insightful tutorials and knowledge resources remains as strong as ever.

Our goal has always been to provide our end-users with the knowledge and tools they need to enhance their support to the individuals and families we serve statewide. Thank you for being part of our journey. Here's to many more years of knowledge, growth, and success with SANDIS.

