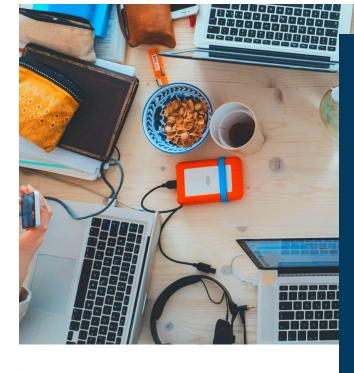# SANDIS NEWSLETTER

## People Who Listen. Solutions That Work.

## Meet The Team

We provide smart solutions for companies of all sizes and pride ourselves on our unparalleled, dedicated service.

**Nancy Lorch**
Manager, Software Development

**Adriana Rivas**
Manager, Application Support

**Arturo Enriquez**
Rate Specialist

**Christo Rose**
Application Analyst

**Maura Mendez**
Application Analyst

**Nikko Almasco**
Application Analyst

**Todd Lordson**
Application Analyst

*Christo Rose Not Pictured

## SANDIS Solutions Reimagined

We have partnered with an international team of programmers to help industry leading companies achieve greater success. SANDIS is continually building upon its application, so stay in touch to learn about upgrades and software changes. For a demonstration of the recent releases, please contact us.

Click Here To Visit Our New SANDIS Website

> "We standout as developers because we understand how Regional Centers do business."
> -Nancy Lorch

## Nancy Lorch

Nancy has over 40 years of experience with the Regional Center as a Software Developer. When asked about what motivates her to go to work, Nancy answered, "I love my job. Every day brings new opportunities/challenges, so it's never boring. And I love the people I work with and work for."

Nancy has been a major contributor to the success of SANDIS. Her most favorite project thus far is moving SANDIS to a true HTML5 browser environment and the development of the SANDIS Mobile application. It's no secret that Nancy is a "technical wizard," but one thing not many people know about Nancy is that she's dancer. She took ballet for almost 20 years, and performed "The Nutcracker" five times and "Swan Lake" twice. Now that's a fact worthy of a spotlight!

There are many reasons why SANDIS is an extraordinarily sophisticated software solution. According to Nancy, "I think the fact that the programmers and support team work at a Regional Center makes SANDIS a powerful solution." She added, "We stand out as developers because we understand how Regional Centers do business."

Our drive for continual advancement makes a very promising future for SANDIS. "Although SANDIS has been around awhile, the system is constantly evolving," Nancy said. "We work hard to make sure we produce software that makes information work for the individuals serving our clients and their families." We are excited to see Nancy's continued dedication to innovate SANDIS to meet the needs of the end-users.
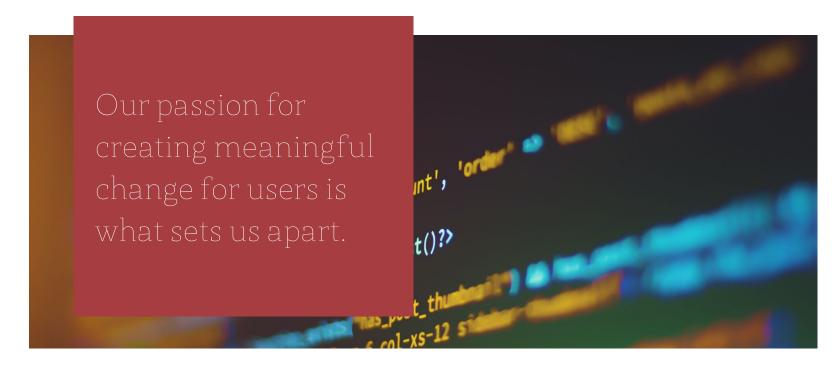
## Seth Mader

Seth is the Director of Information Technology. He is a hands-on leader who is collaborative and embraces the challenge. Seth loves helping people and solving complicated problems, which he gets to do every day in his current position. His favorite project was working with his development team to identify and retain a third-party software programming company who now provides the team with a group of dedicated programmers assigned specifically to SANDIS projects. This has greatly reduced the time needed to develop new SANDIS applications and speed up the project turnaround times.

When asked about what makes SANDIS standout as a software solution, Seth said, "SANDIS is unique because of the employees' knowledge base has an intricate understanding of the data collection and transmission between all the regional centers and DDS." He added, "We know how SANDIS communicates with UFS and many other programs to support the individuals that regional centers serve. This knowledge set is profoundly important to the developmental disabilities service delivery system in the state of California."

Apart from work, Seth supports his wife who competes in body building competitions. Her next show is this July 2022 in Las Vegas.

Seth has been a top advocate for the Client Family Portal, which will be in the hands of the families in the near future. "I'm excited by the renewed interest statewide in an online portal that the individuals and families we serve could use to access their electronic regional center record. The Lanterman Act notes individuals, or their legal representative, have the right to access their regional center record. Giving those we serve and their families online access to this increases trust and communication and saves labor costs by reducing the time service coordinators need to do research for families." Under Seth's leadership, SANDIS is committed to transforming the industry with advanced solutions.

> Our passion for creating meaningful change for users is what sets us apart.

# Key Features Released Over The Last Year

1. Immunization Tracking - Watch Video
2. Provision/Presumptive Eligibility
3. Diversion
4. Type of Meeting for IPPs/Reports
5. Vendor SIRs - Watch Video
6. Address Verification
7. Profound Server Upgrades
8. IPP Interim Progress Reports
9. Multiple Conservators
10. Burial Information
11. Performance Contract Rprt - Watch Video
12. T19 Upload from WordDoc - Watch Video
13. T19 Multiple Notes to Clients
14. Resource Multiple Notes to Vendors
15. S7 T19 Quick Text
16. Resource Note Quick Text
17. Resource Note Template
18. Lock/Unlock Resource Notes
19. AARP to PDF/XLS
20. "Today" Button on Calendars
21. Character Count
22. Select My Avatar
23. Medicaid Waiver 3770 - Watch Video
24. **Mobile:** Vendor Info, Additional Client Info, Address Verification, SIRs, & Quick Search