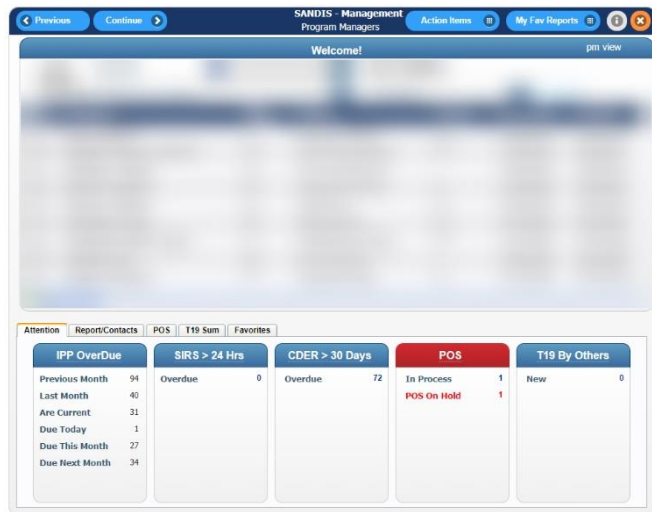


Purchase of Service (POS) On Hold

Purchase of Service (POS) On Hold will now be displayed in red for both the Program Manager (PM) and Service Coordinator's (SC) Welcome Screen when there is a POS on hold.

If one or more POS is on hold, it will now be visibly apparent on the Welcome Screen.

If the user is a PM, this means that a SC in their unit has a client with a POS on hold.



If the user is an SC, they can simply click on the "POS" header to view a list of clients and see which one has a POS on hold.



In the **Attention Item** column, “**POS On Hold**” is in red to indicate users that the fiscal department has an issue with the request. Double-click the relevant client to see which request is on hold.

UC#	Client Name	Attention Item
123456	Test Client #1	Deferred POS
789000	Test Client #2	POS On Hold

The following screen will display a list of services, in which the *POS Status* column will help identify which request is **ON HOLD**.

From here, the request itself is not modifiable. Reach out to Business Services for further assistance with the POS that is on hold.

Review Date	Resource	Service	Begin Service	POS Status	
	HQ0465	ACCREDITED RESPITE	IN-HOME RESPITE S	7/01/2013	ON HOLD